

Speeding Up Delivery of Healthcare Services for EMR

Industry: Healthcare
Size & Revenue: 12,000+



Business Problem

Our client's EMR system, essential for patient care and management, faced significant challenges due to its outdated infrastructure such as high maintenance costs, scalability limitations, and security compliance issues, hindering its effectiveness. With a user base exceeding 12,000 across multiple facilities, there was an urgent need for a comprehensive solution to modernize and optimize the EMR system.

How Intertec Helped

Intertec and HPE understand the criticality of the healthcare system and have been collaborating in the region for more than two decades, providing hybrid infrastructure solutions for various turnkey projects.

Intertec is the top HPE Service Delivery partner in the region, capable of designing, implementing, integrating, and supporting the entire solution stack with integration to other platforms (virtualization, cloud, Linux, backup DR, database) through in-house experts.

HPE and Cerner have worked together for over 20 years to build infrastructure that helps healthcare providers worldwide, with 99% of Cerner's client base globally running on HPE.

Leveraging its strong partnership with HPE, Intertec provided the client with **a validated and tested solution for EMR to ensure maximum uptime and performance and helped formulate each of client's data strategies and roadmaps to mature its capabilities.**

Business Outcomes Delivered

Intertec helped the client by implementing reliable EMR platform with a validated and tested solution with HPE R&D. The technology refresh helped the client transform and futureproof against the evolving digital landscape, ensuring it can continue to respond to the ever-growing digital needs leading to:

- Optimized maintenance cost by 50% with technology & increased agility with 100% uptime
- Certified and reliable platform for Cerner EMR to increase availability
- Enhanced operational efficiency by 60% using Infosight AI for cross stack data visualization and predictive insights
- Integrated Infrastructure Management and reduced operational expense
- Reduced Carbon and DC footprint